

Legacy Technology FAQ

Q: Who needs to have their laptop configured by Technology?

A: This pertains to anyone who has a laptop that they have never used at Legacy before. That should be all incoming 6th graders, new students coming to Legacy for the first time and anyone who gets a new laptop.

Q: Can my secondary student (6th-12th) use a Chromebook if we purchased it from Legacy?

A: No. All secondary students (6th-12th) must bring a Windows 10 Laptop to school and it must be configured by Legacy. All Chromebooks, Mac's and tablets will be restricted to limited wireless resources and will not gain access to school resources for security purposes.

Q: How do I access Praxi?

A: Parents receive their Praxi logins from the Business Office. Students receive their Praxi login from the Career and College Counselor.

Q: If I forget my GMAIL or Office 365 password can I change it myself or does Technology have to do that?

A: All students are authorized to change their own passwords. Please make sure you have a valid alternate email or cell phone for the back up process.

Q: I purchased the extended warranty through Legacy. Is it still good and how do I make a claim if so?

A: All extended Warranty's purchased through Legacy are valid until 2023. You can take your device to any Geek Squad at Best Buy to start the process. You will need to get your Warranty number from Technology before hand.

Q: I am new to Legacy, do you have a recommendation on what laptop I should buy my student.

A: We do not make any laptop recommendations. Every student is different. All we as is that it be a Windows 10 OS and meet or exceed the minimum hardware requirements.