

Legacy Technology FAQ

Q: Does Legacy provide laptop configuration services?

A: For laptop configuration services, Legacy does not provide specific recommendations beyond advising on minimum specifications.

Q: Are secondary students (6th-12th) permitted to use Chromebooks purchased from Legacy?

A: No. Secondary students (6th-12th) are required to bring a Windows 10 Laptop to school. Chromebooks, Macs, and tablets will have limited access to wireless resources and will not be able to access school resources for security reasons.

Q: How can I access Praxi?

A: Parents obtain their Praxi login credentials from the Business Office, while students receive theirs from the Career and College Counselor.

Q: If I forget my GMAIL or Office 365 password, can I reset it myself, or does Technology need to assist?

A: Students have the authorization to reset their passwords independently. Ensure you have a valid alternate email or cell phone for the backup process. For further assistance, please email ITSupport@legacypca.org or head over to room 105.

Q: As a new member of Legacy, do you have any recommendations regarding which laptop I should purchase for my student?

A: At Legacy, we do not endorse specific laptop models. Recognizing the individual needs of each student, we advise that the chosen device operates on Windows 10 or 11 OS and meets or surpasses the minimum hardware requirements.

Q: How can I back up my files and data?

A: It's important to regularly back up your files and data to prevent loss in case of device failure or damage. With Legacy all students get access to Google Drive.